



Comment Card Responses

Thank you for all of your comments this week regarding Higgins Café. They are essential in letting us know what you liked, what you did not and where we can improve. Please keep them coming.

Did you miss reading last week's comments? We also post comments on our website <https://clarkdining.sodexomyway.com/> on the [Feedback] page.

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[Suggestions/Comments/Questions](#)

- **Night time omelets more often please**
 - *The made-to-order omelet bar at dinner on Saturdays has been well-liked by many of our guests. We will continue to have omelets at dinner on Saturdays and also add them to our dinner menus during the weekdays.*
- **Maple ice cream please**
 - *Thanks for the suggestion. We will have maple ice cream as one of our "Wacky Wednesday" soft serve ice cream flavors in the upcoming weeks.*
- **Bring back the honey mustard please!!**
 - *The honey mustard is available during all meal periods at the condiment station. Please feel free to ask a dining room attendant if you find that it has run out and we will replenish it quickly.*
- **Chicken parm sandwich please**
 - *Great suggestion. Look for chicken parmesan sandwiches to be served at the chef's table made-to-order station on our upcoming menus soon.*
- **More steamed broccoli**
 - *Steamed broccoli is served frequently at various food stations and we will take your suggestion and have it available more often.*
- **Chicken alfredo pizza please (one agrees)**
 - *We hope you had a chance to enjoy the chicken alfredo pizza served at lunch on Monday 2/6 and we will have it again soon as a specialty pizza at the pizza station.*

- Please bring back the old granola
 - *The original granola is back and available daily at the salad bar during all meal periods.*
- Can we have omelets until 10:15 at least?
 - *Omelets are made-to-order by request and available Monday-Friday until 10:15am. They are also available on weekends during brunch from 10:30am-2:30pm as well as dinner service on Saturdays.*
- Where's the peanut butter pie?!
 - *Peanut butter pie has always been a favorite dessert in Higgins Café and our baker Jeannie will feature it soon at the dessert station.*
- Jalapeno poppers!
 - *Thanks for the suggestion. We will look into having Jalapeno poppers as a specialty item on our future menus.*
- Could we have dried cranberries at the salad bar?(two agree)
 - *Dried cranberries will be available as a topping at the salad bar along with the raisins in the coming weeks.*
- Brownies at sundae Sunday please!
 - *Occasionally, brownies are available as a specialty item for our "Sunday Sundae" ice cream bar and will offer it again soon.*
- Doughnut holes? Sometimes I don't want a whole donut
 - *Doughnut holes from a local donut shop are available every Monday during the breakfast meal period in a variety of flavors.*
- Please refill spice rack more frequently
 - *We will keep a closer eye on the spice rack to ensure the spices are frequently replenished so they don't run out during meal periods.*
- Could you try making Moroccan stew?
 - *Moroccan stew was served at the kosher station for dinner on Tuesday 2/7 and was very popular. We will feature it again soon at different food stations.*
- Can we have unsweetened soy/almond/rice milk available?
 - *The soy, almond and rice milks we serve have a small natural sugar content to them with no added sugars. We will check with our food suppliers to find out if an unsweetened variety of these items are available.*
- Fried dough
 - *A fried dough bar will be featured on February 14th at our specialty Valentine's Day dinner in Higgins Café.*
- Plain oatmeal more often please! (eight agree) I have very limited options for breakfast and this is something I used to eat most days. I can't eat the special flavors
 - *Thank you for the feedback on the oatmeal. Plain oatmeal will become available as an option everyday along with the fruit and spice flavored oatmeal during the breakfast meal period.*

- More rice soup, instead of noodles
 - *We try to incorporate many different ingredients in our large variety of homemade soups. We will have more soups that contain rice on our soup station menus.*
- Stuffed shells please
 - *Stuffed shells are a very popular dish in Higgins and they will be served again soon on our upcoming menus.*
- Shish kabobs please.
 - *Starting Monday 2/13 thru Friday 3/3 the Global Spices station at the Bistro will be serving a choice of beef, chicken or tofu kabobs over rice pilaf as our monthly theme from Greece. The kabobs and rice along with your choice of side items will be available for our meal equivalent program or "Swaps"..*
- French toast sticks please. I miss them dearly
 - *We will soon be serving French toast sticks again for breakfast at Higgins on a regular basis. They are also available evrydat for "Swaps" at the Bistro during the breakfast meal hours.*
- Anyway we could get hotter hot sauce?
 - *In Higgins Café we have Sriracha and Frank's Red Hot sauces available and the Bistro serves Texas Pete's hot sauce. Please let us know if there is a particular brand of hot sauce you may like and we will look into having it available.*
- Can we have Cobb salad?
 - *We hope you had the chance to enjoy the Cobb salad served at the chef's table station in Higgins Café last week. I addition and in response to the many requests from our guests the Bistro will have Cobb salad available at the Season's station as a "Swap" option for the week of 2/13 thru 2/17.*
- Where is the heavenly dirt?
 - *Heavenly dirt will be featured again soon at the dessert station on our upcoming menus.*
- More mac and cheese pizza please! It's delicious
 - *We are glad you like the mac and cheese pizza. We will have it again and more often as one of our specialty pizzas at the pizza station.*

Thank you for the compliments below. We strive to do our best on a daily basis to satisfy all of our guests.

We really appreciate your feedback!

Compliments

- The sausages and tater tot like potatoes were on point this morning. Very satisfied
- Stir fry was great
- Thank you so much for all that you do!
- Kosher roasted chicken was really really really good!

- Sylvia's falafel today was amazing. I thought I was back in Israel
- General's tofu was delicious!
- Veggie stew and beans were great!
- Kosher was good!
- Ravioli was delicious
- Potato pie at Simple Servings was awesome
- Rice noodles & tofu were so good! Please have more often
- Love the parfait bar, more please!(two agree)
- The kosher wings were amazing
- As a Greek-American: YES to the tzatziki!
- Sweet potato fries were amazing(three agree)
- Grilled cheese + tomato soup was delicious
- Carrot cake was awesome
- Thank you for everything!!
- More gyro please!
- Kosher buffalo wings were incredible
- The chicken was great!
- Chocolate chip pancakes were AWESOME!
- Cous cous was the best
- Chicken was amazing!
- Kosher falafel and eggplant today were sent from heaven
- Oreo bars are LIFE
- The melon is great, thanks
- I love grilled cheese and tomato soup
- Cumin chicken was so good
- The (curried?) chicken was really good
- Thanks for rice & beans
- Thanks! You rock!
- Kosher chicken shawarma was one of the best I've ever had
- Thank you for the delicious sandwich and curly fries, Sylvia + the kosher team
- Love the kosher chicken sandwich
- Crunchy tofu was amazing!
- Crunchy tofu was so good! Thank you
- Last semester the corn was always dry, now it's really good. Thank you!
- Grilled cheese and tomato soup is the best lunch at Clark. Thank you
- Your butternut squash is amazing, more please
- I love rhubarb pie
- Tacos were amazing!!
- The chicken aioli sandwich @ Kosher Kitchen is always delicious!
- I really liked the fruit parfait
- Great lentil loaf
- Sylvia's sandwich + cucumber salad are sent from heaven. Thank you!
- Vegan pizza was great today. Thank you

- Those cheese filled breadsticks were A+
- Cheesy breadsticks!!!!
- Love the scones
- The strawberry bubble teas was yummy

Complaints

- Please clean the Swiss chard better
 - *Thanks for bringing this to our attention. Swiss chard is a broadleaf vegetable that needs extra attention when being washed before serving. We will make sure the Swiss chard is thoroughly cleaned in our vegetable preparation and washing process.*
- The tofu pad Thai was too salty
 - *We will review the recipe and preparation methods for the tofu pad thai to ensure that the proper amount of spices are being used. If needed corrective action will be taken the next time the tofu pad thai is served.*
- You have a fruit fly problem
 - *We did notice some fruit fly activity and addressed the situation quickly and effectively. During the winter break little or no activity in the dining hall can contribute to an increase in fruit fly sightings. We are confident that this has been resolved.*